



Affiliated Network for Social Accountability
in East Asia and the Pacific

... connecting citizens to improve governance

Government Watch: Constructive Engagement Workshop

04-05 April 2011

Iloilo City



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What do I want to take home from a constructive engagement workshop?



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Workshop Objectives

- Explain CE frame: dialogue and problem-solving
- Identify CE challenges among key stakeholders
- Understand CE approaches and ways of adapting
- Plan concrete actions in strengthening CE



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Day 1

Day 2

Q1:
Present
situation

Q2:
Desired
situation

Q3: Approaches and strategies

Q4:
Actions

Dialogue journey: Strengthening CE in GWatch

Stakeholder
analysis

Effective
communication

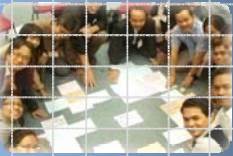
Negotiation



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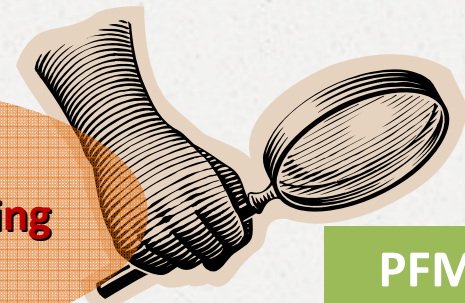
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SOCIAL ACCOUNTABILITY



**Constructive
engagement**

Citizen monitoring



PFM

Collaborative
problem-solving

Continuing
dialogue

Gathering
information

Analyzing and
using information



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Constructive Engagement:

*process of building a mature relationship
between two naturally opposable parties that
are bound by a given reality*





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Constructive Engagement: Characteristics

- Involves trust-building between citizen groups and government (build up incentives toward partnership)
- It is evidence-based (uses data and information)
- It is results- or solution-oriented (with concrete outcomes benefiting the people especially the poor)
- It is a sustained and sustainable kind of engagement (towards developing mature partnerships)

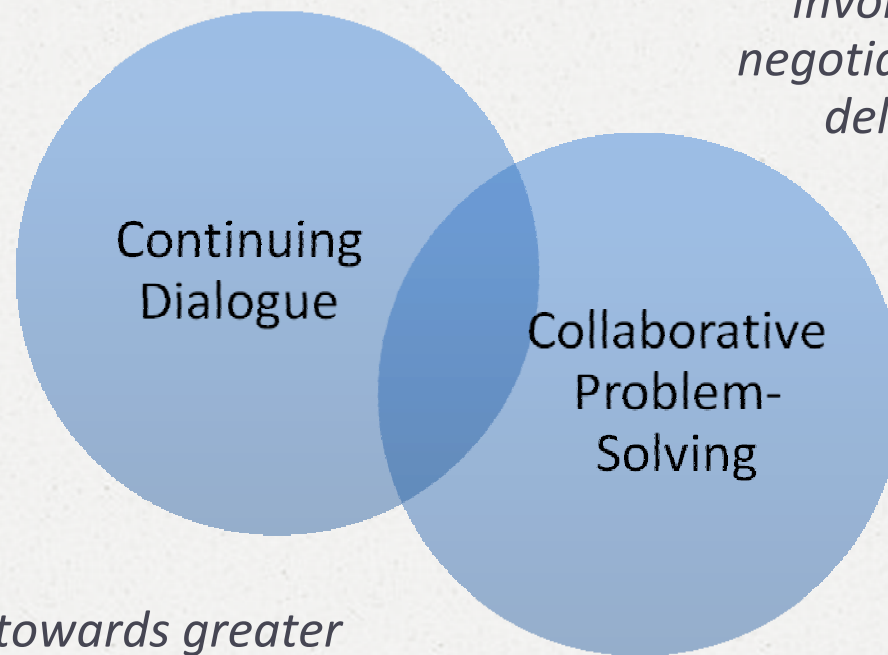




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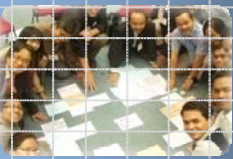
Constructive Engagement: Elements



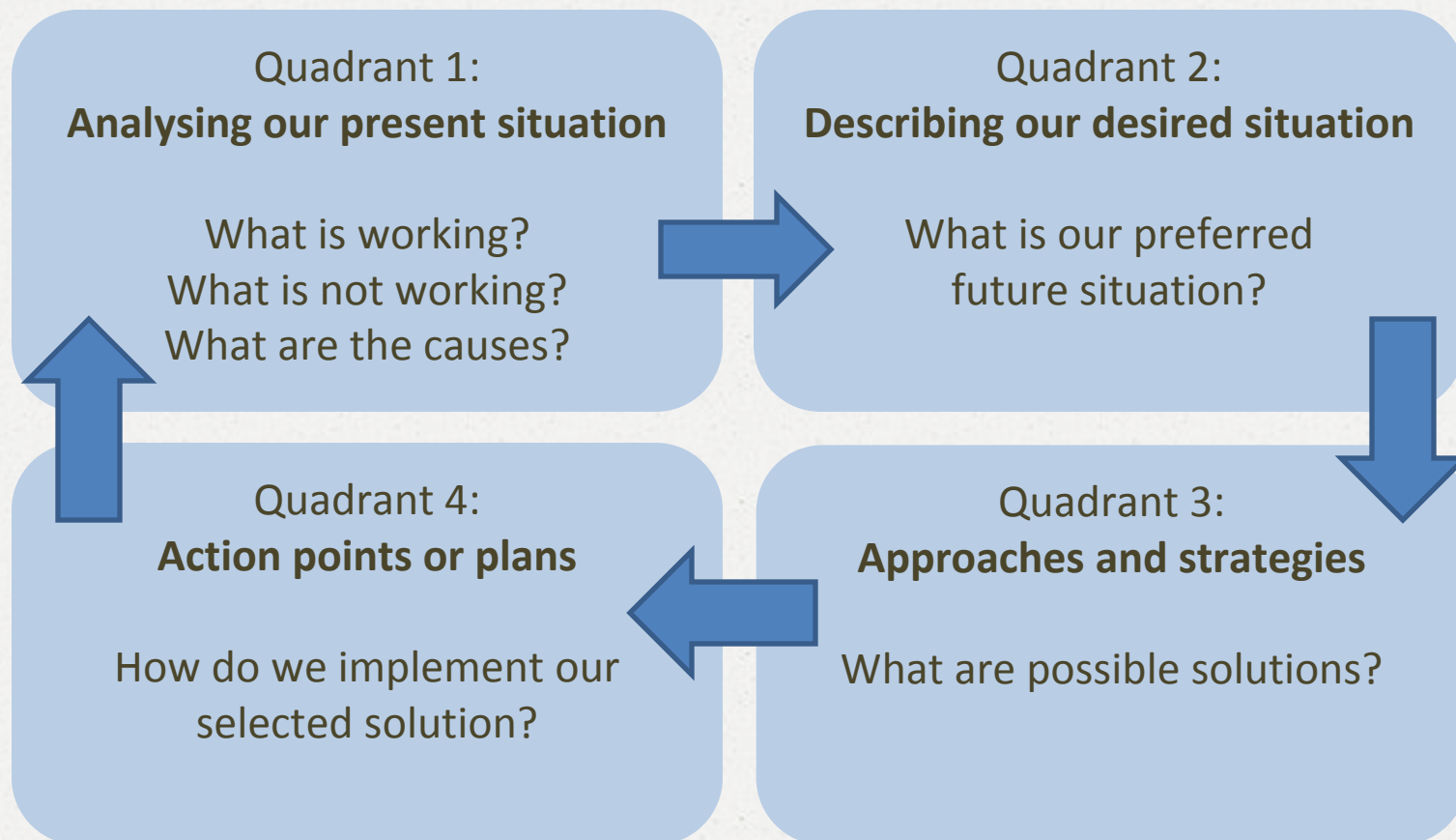
*involves creative inquiry,
negotiation and systematic
deliberation on options
towards action*

*“shared exploration towards greater
understanding, connection, or possibility”*

The Co-Intelligence Institute, 2003



Collaborative Problem-Solving: Quadrant tool



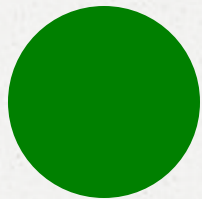


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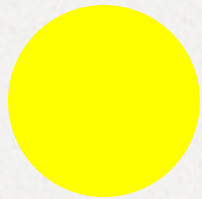
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Quadrant 1: Exercise

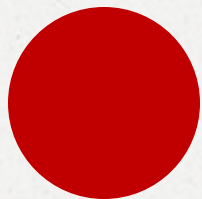
Analysing our current engagement



What is working and we want to continue?



What we want to change or improve?



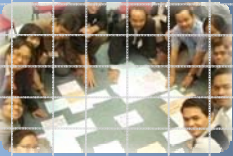
What is not working and we want to stop?



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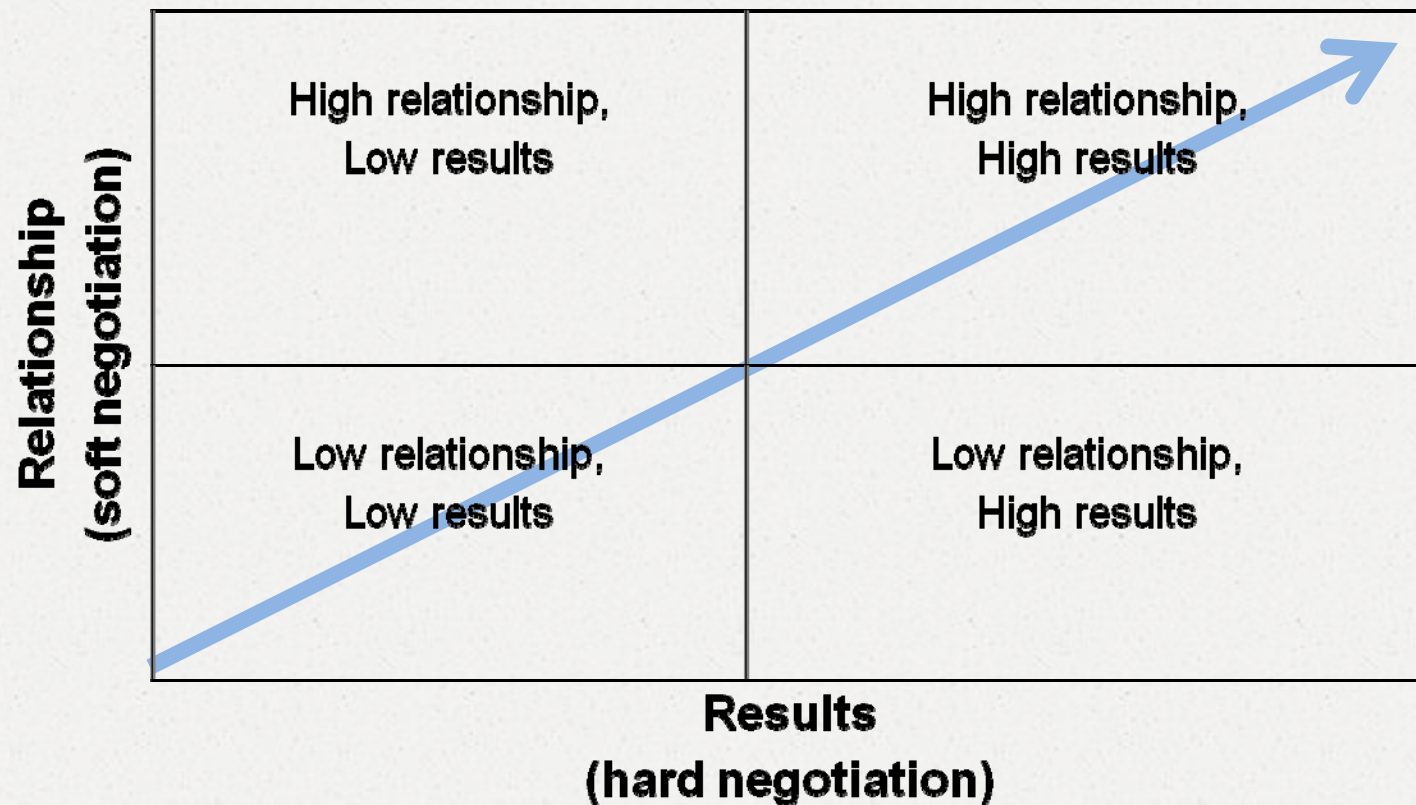
Assessment of CE and CE capacities in Proposed GWatch sites



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Assessing our Engagement





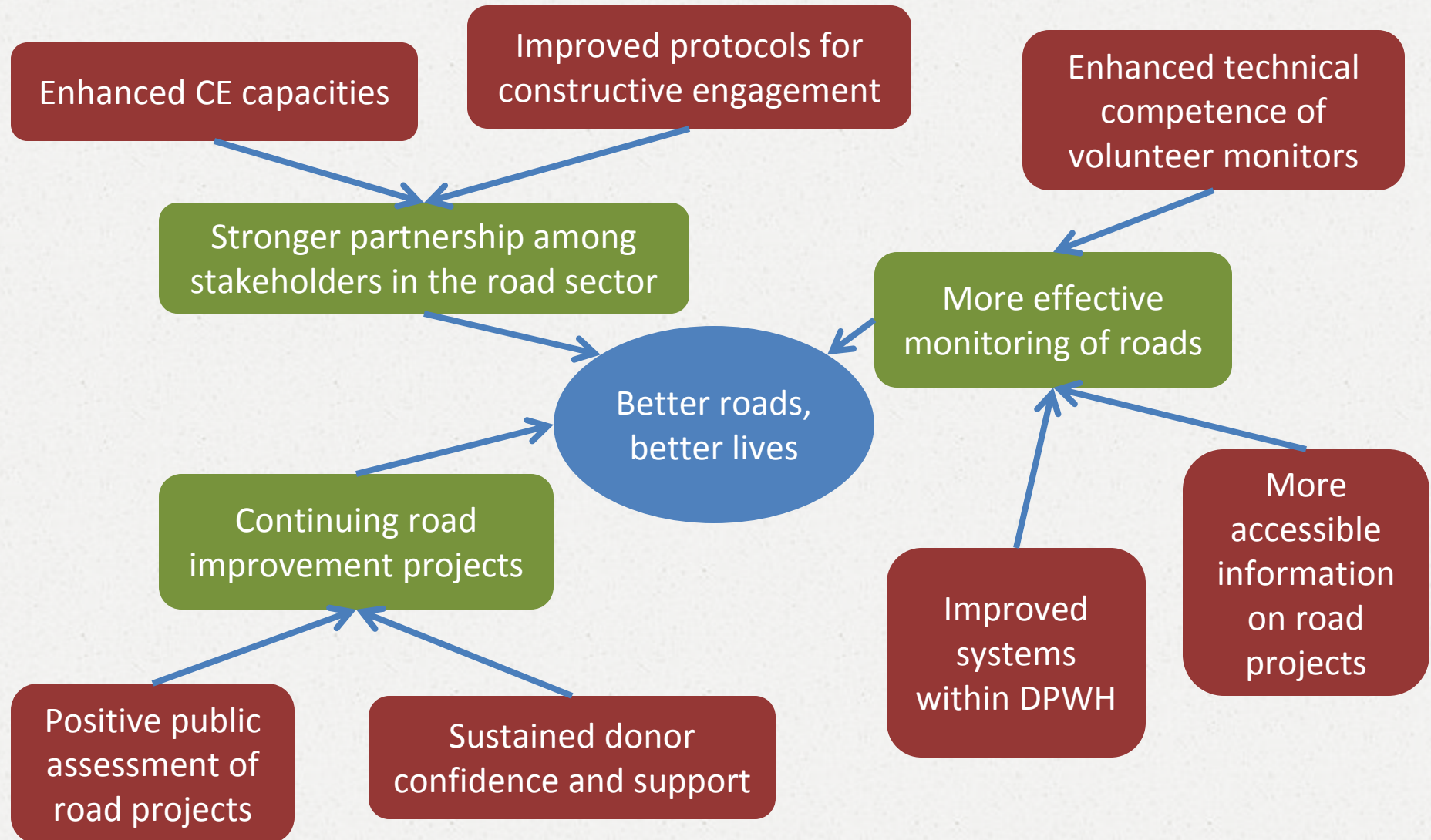
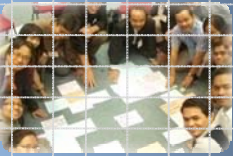
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Quadrant 2: Exercise

Describing our Desired Engagement

A **mind map** is a diagram
used to represent words, ideas, tasks or other items
linked to and arranged around a central key word or idea,
to organize information





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Sharing of Good Practices in Constructive Engagement



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